



Substance Abuse Center of Kansas, Inc.

Specializing in the prevention and treatment of individuals and families affected by substance abuse.

Tel (316) 267-3825 • Fax (316) 267-3843

Client Rights

Introduction:

It is the responsibility of each staff person to ensure that each client is treated in a legal, humane, dignified, conscientious manner at all times. Treating a client without respect, dignity, etc., constitutes grounds for reprimand and/or dismissal. Each staff person has as his or her personal responsibility the obligation to report to his or her supervisor any behavior on the part of staff which is perceived as being inappropriate, irresponsible or in any way infringes upon the legal, human rights of a client.

KDADS/Behavioral Health/Substance Use Disorder Services Licensing Standard:

Policy 6.1 – The Substance Abuse Center of Kansas shall ensure that at the time of admission or first appointment, the client and, if applicable, the client's parent, guardian, or designated representative receives a written copy of the client's rights

A client has the following rights:

1. To be treated with dignity and respect
2. To be free from abuse, neglect, exploitation, coercion, manipulation, and restraint or seclusion of any form used as a means of coercion, discipline, convenience, or retaliation
3. To a safe, sanitary, and humane living environment while in treatment that provides privacy and promotes dignity
4. To receive treatment services without regard to the client's race, religion, sexual orientation, ethnic origin, age, disabling or a medical condition, legal status, and ability to pay for the services
5. Not to be discriminated against based upon a client's race, religious preference, sexual orientation, ethnic origin, age, disabling or a medical condition, legal status, or ability to pay for the services
6. To receive assistance from a family member, designated representative, or other individual in understanding, protecting, or exercising the client's rights
7. To receive a referral to another program if SACK is unable to provide a treatment service that the client requests or that is indicated in the client's treatment plan
8. To have the client's information and records kept confidential and released according to federal confidentiality regulations
9. To be treated in the least restrictive environment affording the maximum freedom of movement consistent with the client's clinical condition and legal status
10. To consent in writing, refuse to consent, or withdraw written consent to participate in research, experimentation, or a clinical trial that is not a professionally recognized treatment without affecting the service available to the client
11. To exercise the treatment provider's grievance procedures
12. To receive a response to a grievance in a timely and impartial manner
13. To be free from retaliation for submitting a grievance to a treatment provider, KDADS/Behavioral Health/Substance Use Disorder Services, or another entity
14. To obtain a copy of the client's clinical record at the client's own expense
15. To be informed at the time of admission and before receiving treatment services, except for a treatment service provided to a client experiencing a crisis, of the fees the client is required to pay; and providers refund policies and procedures
16. To receive treatment recommendations when the client is to be discharged or transferred and referrals for housing and mental health services when the client is diagnosed with a co-occurring disorder
17. To privacy in treatment, including the right not to be fingerprinted, photographed, or recorded without consent, except for:
 - a. Photographing for identification and administrative purposes, as provided by R03-602
 - b. Video recordings used for security purposes that are maintained only on a temporary basis
18. To confidential, uncensored, private communication that includes letters, telephone calls, and personal visits with:
 - a. An attorney
 - b. Personal physician
 - c. Clergy
 - d. Department of Children's & Families/ KDADS, or
 - e. Other individuals unless restriction of such communication is clinically indicated and is documented in the client record
19. To practice individual religious beliefs including the opportunity for religious worship and fellowship as outlined in program policy
20. To be free from certain coercion in engaging in or refraining from individual religious or spiritual activity, practice, or belief
21. To receive an individualized treatment plan that includes the following
 - a. Client participation in the development of the plan
 - b. Periodic review and revision of the client's written treatment plan
22. To refuse treatment or withdraw consent to treatment unless such treatment is ordered by court or is necessary to save the client's life or physical health
23. To receive one's own information regarding
 - a. Medical and psychiatric conditions
 - b. Prescribed medications including the risks, benefits, and side effects
 - c. Whether medication compliance is a condition of treatment
 - d. Discharge plans for medications

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